

From the desk of
BRUCE A. BOYD

TO: WES ROBERTS
AIR OF HOUSTON

Dear Wes:

Wanted to take this opportunity to extend my appreciation to Air of Houston, yourself and crew (that worked on my evaporator coil, plenum and ducts on 3/30/99) for a job well done. The price was right and work was completed in a professional, efficient and satisfactory manner.

Once again, thanks,

Bruce