Harry Lewis IIi

1402 S. Cherry St. Trlr. #28 Tomball, Texas 77375-6672 281-255-4307

Work: 713-329-4728

Air of Houston 9577 FM 1960 West Houston, Texas 77070 Attn: Mr. David Bunch

Dear Mr. Bunch:

This letter is to compliment you and your installers on your excellent work done for us at our residence on Friday April 10th, Saturday April 11th and Monday April 13th. You set a high standard for the employees that were to follow you on the service call and they met it.

They were very careful when they came into the house and kept everything as clean as possible, under the circumstances. They carefully wiped their feet to protect the carpet as much as possible and brought their own cardboard sheets to protect the floor around their work area in front of the inside AC unit. They were very courteous and patient with my wife and me as they answered our questions and explained what they were doing as they went along. We also noticed that they were very fast and efficient as they worked together as a team and not just standing around watching the other one do something. They "double-teamed" the task and were done well before we expected.

Thank you again, and expect many referrals from us in the future.

Sincerely,

Harry Lewis III

Garry Jewis X