

Air of Houston
9577 FM 1960 West
Houston TX 77070
Attn. Mr. David Bunch

Dear Mr. Bunch,

I wanted to take this opportunity to express my appreciation for the prompt service I received a few days ago, to make repairs on my a/c unit. Your service technician, Mr. David Mordente, was one of the most courteous, efficient, and knowledgeable service techs I have ever had the privilege of working with. My call came after normal business hours on a Saturday night. David came out about 7:30 pm and worked to make repairs as quickly as possible. Be assured that when the need arises in the future for service on my a/c or heating unit that your company will continue to be my first call. Thank you again for the quick response, and for sending Dave out. He did a great job!!

Sincerely,



TOM E. SAINT